



2009 Annual General Meeting Minutes of Meeting

Date: May 7, 2009

Time: Reception/Lunch: 12:30 p.m.

Meeting: 1:15 p.m.

Place: St. John's York Mills Anglican Church,
19 Don Ridge Drive, Toronto, Ontario

Executive:

David Mintz, President & Interim Treasurer

Dave Jefford, Vice-President

Danny Quan, Secretary

Mark Ammar, Director, Member-at-Large

Peter Matthews, Director, Member-at-Large

Attendance: Members: 26 (incl. 2 Guests
who paid membership dues)
Guests: 3

Society Representatives:

Rod Sheppard, President

Bill Jones, EVP Finance

Dennis Minello, EVP, Membership Services

Leslie Forge, EVP, Policy

Brian Robinson, Communications Officer

Society Representatives: 5

1.0 Registration and Meet & Greet

Registration and Meet & Greet commenced as members began arriving at approximately 12:00 p.m.

2.0 Lunch

Lunch was served shortly after.

3.0 Welcome and Introductions

At 1:06 p.m. the formal part of the meeting started with 26 members in attendance. Members and guests were welcomed by the President of the Society Pensioners' Chapter, David Mintz. David welcomed all members to the 5th Annual Meeting of the Pensioners' Chapter and introduced Rod Sheppard, President, Bill Jones, EVP, Finance, Dennis Minello, EVP, Membership Services, Leslie Forge, EVP, Policy and Brian Robinson, Communications Officer and members of the Pensioners' Chapter Executive.

4.0 Greetings from Society

Rod Sheppard spoke about the following events:

- Pension plans have taken a hit.
- Hydro One is growing from 735 or 736 to up to 1,100. There is a lack of skilled labour at the nuclear sites. The big three (i.e., OPG, Bruce Power and Hydro One) are currently making a profit and there is small growth with the other organizations.
- By 2011 Society members are expected to grow close to 10,000 members.

Rod answered questions from the floor. The following is a summary of highlights:

- In response to the question of number of locals, Rod stated that there are 13 employers and 14 locals.

- In regards to the offshoring status, Rod explained some background on how offshoring was stopped by the Ontario government. Other points included:
 - Inergi and NHSS have started renegotiating their contracts with Hydro One and OPG (the current 10 year contract ends in 2012).
 - Capgemini has lost their presence in the United States. They had a large operation center in Texas.
 - The Society has always taken the position that the services contracted to NHSS and Inergi should be repatriated back to Hydro One and OPG along with the employees and pensioners.

5.0 Review and Approval of Last AGM Minutes

Motion # 1: Moved by Roger Friedman and seconded by Ian Elder that the minutes of May 8, 2008 Annual General Meeting as distributed be adopted. Motion was carried.

6.0 President's Report

David Mintz read his written report. See Appendix A.

There were no questions from the floor.

7.0 Vice-President's Report

Dave Jefford reported:

- His co-ordination of the membership drive in 2007 membership substantially increased the number of members.
- With OPG and Hydro One mailing lists in hand, once letters have been distributed to these pensioners, it is anticipated that our membership will grow even stronger.
- He has been extremely active with the Canadian Federation of Pensioners (CFP) including the development of a website of which he is webmaster.
- OPG and Hydro One pensioners are in good stead in terms of their pension plans; however, not so for other companies.
- He concluded that it was a pleasure to serve the Chapter as Vice-President and plans to run for President to ensure that there is continuity in the Chapter Executive.

There were no questions from the floor.

8.0 Treasurer's Report

David Mintz informed the meeting:

- As of today there was \$34,000 in assets.
- Basically, the Chapter is a solvent organization.
- He has been very careful to ensure that the Chapter is in a good financial situation for the incoming Executive. They should have an opportunity to implement more programs.
- Total expenditures for 2008 were \$1,100 and \$1,400 for 2009. The largest cost is the Annual General Meeting.
- Dave Jefford commented that the estimated cost to mail the membership letters to OPG and Hydro One pensioners will be \$5,000.

There were no questions from the floor.

9.0 Secretary's Report

Danny Quan presented an overview of his 2-page written report which was included as part of the handout package. See Appendix B.

There were no questions from the floor.

10.0 Election of New Executive

Dennis Minello was asked by David Mintz to conduct the election of the new Pensioners' Chapter Executive:

- Dave Jefford was nominated and acclaimed as President.
- There were no nominations for the position of Vice-President.
- George King was nominated and acclaimed as Treasurer.
- There were no nominations for the position of Secretary.
- Mark Ammar and Peter Matthews were nominated and acclaimed as Directors, Member-at-Large.

The newly elected Chapter Executive will look after the two vacant positions in accordance with the Chapter By-Laws.

As the newly elected President, Dave Jefford encouraged members to volunteer and assist the Chapter Executive. He anticipates having an Executive meeting on the first Thursday of every month except July and August. He would like to recognize Danny Quan for his time and effort performing the role of Secretary and overseeing the Communications portfolio which included issuing the Chapter Update and maintaining the website.

11.0 New Business

Without a newly elected Secretary, the outgoing Secretary completed the drafting of Items 11.0, 12.0 and 13.0.

Membership Cards: D. Mintz announced that as a result of negotiations with D. Minello, the Chapter will use its funds to issue membership cards to Chapter members. This card which will not have an expiry date will have the member's name, Society logo and name of the Pensioners' Chapter. The cards are expected to be mailed out to members' residences shortly.

12.0 Open Forum with Chapter Executive

The highlights were as follows:

- Dennis Minello would like to thank the outgoing Executives David Mintz, Danny Quan and Bev Wong for their contributions serving on the Executive. He would like to see more participation by Chapter members for events such as the recent CAW rally concerning the GM pension issue. Any contribution by the Chapter members would be much appreciated. Dennis concluded by wishing the new Executive all the best during their tenure.
- George King commented that pensioner information was pulled together by those employees leaving Inergi. This type of information may not be available through your locals. George suggested that pensioners should try and think of whatever contact information they have on other pensioners and send it to the Chapter.
- Dave Jefford emphasized the need for volunteers to sit on Committees. Anyone interested should contact him by calling or sending an e-mail to the Pensioners' e-mail address.

- Telephone: 416-979-2709 ext. 4000, or Toll Free: 1-866-288-1788 ext. 4000
- E-mail: pensionerschapter@society.on.ca
- John Roberts stated that he would like to recognize Dennis Minello on his excellent job of overseeing the election of the Chapter Executives.

13.0 Adjournment

Motion # 2: Moved by David Mintz and seconded by Rudy Vande Stouwe that the meeting be adjourned. Motion was carried. Meeting adjourned at 2:25 p.m.

FINAL DRAFT

APPENDIX A

AGM President's Report

7 May 2009

It has been my honour to be on the executive of the Pensioner's Chapter since its inception 4 years ago. And I have had the responsibility of leading the Chapter as its president for the last two years. During that time I have seen the Chapter grow from a membership of 60 to 600. I have overseen the beginnings of a strong relationship between the Chapter and the rest of the Society. It has been my task to help define, refine and strengthen that relationship. This relationship is key to what I see as the primary function of the Pensioner Chapter which is to represent the interests of the pensioners through:

- strong communications with our members
- making sure that pensioner interests are considered when decisions are made
- making sure that pensioner problems are treated in the same way as other union member concerns
- participating fully in the activities of Society Executive Board to help ensure that the parent union remains strong, and
- participating in other groups that represent pensioners on issues of concern

During my tenure as President, an important document has been created that can have a large effect on every pensioner in this province and even possibly in Canada. The Ontario Expert Commission on Pensions (the Arthurs Report) has been tabled. It has many important recommendations that will help strengthen pensions and pensioner rights. Our involvement with Canadian Federation of Pensioners has given us more direct access to the commission and to the politicians and civil servants involved in making those recommendations into law. We will be able to help influence the politicians to do the "right thing" and bring in good legislation.

I feel confident that I am leaving the Chapter in a good position for the future. We now have a viable membership, good relations with our parent union, a healthy bank account and a presence in the broader pensioner community. The new president and executive will have the resources at their disposal to continue the vision of the Chapter as a support for all Society pensioners. They may consider a new vision for the Chapter and maybe take it into a new direction. Whatever their choices are, they will have the resources to carry out their mandate and reach out to the membership in broader ways.

I would like to thank those people who have been responsible for making my term in office as successful as it has been. Rod Sheppard has been very supportive of the Pensioners Chapter both as the EVP Membership and as the President of the Society. Dennis Minello as the acting EVP Membership has continued that supportive role. I would like to thank the Executive Board of the Society for their support on several key motions that defined important rights for Pensioners:

- pensioner grievances treated as any other grievance
- ability to talk to bargaining committees
- ability to attend pension meetings with the employer

I would especially like to thank my other Pension Executive members: Mark Ammar and Peter Matthews for stepping in as our members at large, Bev Wong for her work as treasurer although she could not complete her term, Dave Jefford for his efforts in increasing the membership of the Chapter and his work with CFP, and Danny Quan for his tireless efforts at creating documents, answering phone/e-mail messages and for increasing the communication with members both through the newsletter and website.

APPENDIX B

A. SECRETARY'S REPORT

Special thanks go to Laura Langmaid, Membership Services of the Society Office, who was instrumental in greatly assisting the Chapter throughout the year. Many of her activities includes receiving and processing the mail, registering new members, maintaining the membership list, distributing the Society newsletters and Chapter Updates. Her time and effort is much appreciated by the Chapter Executive.

Below are the significant events during the past year (May 11, 2008 to April 30, 2009):

1.0 Telephone & E-mail Messages

Established a telephone message log recording messages and kept track of in-coming e-mails dated May 10, 2007 onward. The totals for this year are as follows:

Month	Tel.	E-mail
May 1 - Dec. 31/08	15	69
Jan. 1 – Apr. 30/09	9	40

Note: E-mail count excludes "Undeliverable", "Delay", "Out-of-Office" and "Unknown Sender" Messages.

2.0 Executive Documents

The following documents were established or revised this year:

- SPC-001 By-Laws of Pensioners' Chapter (May 8, 2008)
- SPC-002 Service Delivery (March 26, 2009)
- SPC-003 Communications Committee (February 2009)
- SPC-004 Membership Administrative Process (April 2009)
- SPC-005 General Operating Procedures of Society Pensioners' Chapter (Sept. 2008 & April 2009)
- SPC-008 to SPC010 (Job Documents for Vice-President, Treasurer and Secretary (September 2008)
- SPC-011 Job Document for Directors at Large (September 2008) - New

The following documentation was burned on one CD and 8 copies (one copy for Laura Langmaid, all six Chapter Executives and in-coming webmaster) to be delivered personally to the newly elected President at the Annual General Meeting on May 7, 2009.

- 2005 – 2007 Secretary's (John Kroeger) Documentation
- 2007 – 2008 (May 10/07 – May 7/08) Secretary's (Danny Quan) Documentation
- 2008 – 2009 (May 11/08 – May 7/09) Secretary's (Danny Quan) Documentation

3.0 Other Activities

- **2008 Annual Membership Roster:**
 - December 17, 2008: Posted 2008 Annual Membership Roster (by Name and Company).
- **Significant Events and Decisions Document:**
 - The Secretary continued to maintain the document (now Revision 15 – latest update April 24/09) as required. It should be noted that for the record there are two inquiries still outstanding (although one recently resolved, members haven't received reimbursement for benefits premiums).

B. COMMUNICATIONS COMMITTEE REPORT

Below are the significant events during the past two years (May 8, 2007 to April 30, 2009):

1.0 Chapter Update

As one of the 2007 – 2009 Work Programs, the Communications Committee (namely, Danny Quan) successfully issued 11 Chapter Updates over the two-year tenure. The average time to prepare and distribute (via Canada Post) the hard copy Updates is 5.1 hours at an average cost of \$113.65.

Chapter Update	Total Time	Total Cost
May/June 2007	5.5	116.32
July/August 2007	8.5	153.38
September/October 2007	6.5	94.75
November/December 2007	6.5	107.45
January/February 2008	8.0	116.20
March/April 2008	4.0	138.77
Summer 2008	3.5	83.11
September/October 2008	3.5	127.65
November/December 2008	3.5	101.35
January/February 2009	3.5	118.33
March/April 2009	3.5	92.86
Total	56.5	1,250.17
Average Time/Cost (rounded off)	5.1	\$113.65

2.0 Website

Highlights of the Chapter website, which was maintained by Danny Quan over the two-year tenure, are as follows:

- May 27, 2007: Official launch of the Pensioners' Chapter website.
- June 7 2007: Humour of the Month and Site Map web pages were created and posted.
- August 1, 2007: Posted new Facts & Stats web page.
- September 7, 2007: Posted new Governance Manual web page.
- December 14, 2007: Posted new Education Corner web page.
- February 17, 2008: Posted new Offshoring Initiative web page.
- March 17, 2008: Official launch of Pensioners' Chapter website as first "Local" website on The Society website.
- August 27, 2008: Posted new Health Benefits web page.
- September 19, 2008: Posted new Pension Plans Activities web page.
- October 2, 2008: Commenced review of Company Contacts web page to ensure that contact information was current. With the assistance of Cheri Funston, Administration Officer – Society Office, and Laura Langmaid, Membership Services – Society Office, this project was completed on January 7, 2009.
- November 14, 2008: Posted new Minutes web page. Minutes includes both approved Executive Committee Minutes and AGM Minutes (2005 – present). Exception is the 2008 AGM Minutes issued in draft.
- November 20, 2008: Revised Home Page and application/flyer to remove references to "tax deductible" regarding membership dues and revise names and positions of Chapter Executives.

3.0 Special E-mails to Members

- February 17, 2008: Distributed a 3-article e-mail communication to all Chapter members who have an e-mail address on February 17, 2008. The articles included:
 - Tuesday Rally at Sheridan Park concerning SPEA's vote to disaffiliate with The Society
 - Offshoring Initiative by Capgemini (included the posting of an Offshoring Initiative web page)
 - Chapter Website on the Move to The Society website scheduled for the end of February 2008
- March 17, 2008: Distributed an announcement e-mail on the following 4 items:
 - Official launch date of the new Chapter website
 - Article written by David Mintz regarding the Edmonton Sun Article, "*Art of income splitting*"
 - Chapter joins Canadian Federation of Pensioners
 - Distribution of Society Newscast 2007:06 – asked members to notify Chapter if not received (no responses indicating not received as of March 27, 2008)
- September 24, 2008: E-mail on "*Federal Election: "What does it mean to pensioners"*" distributed to all Chapter members.
- December 9, 2008: Arranged to have NHSS and Inergi pension documentation presentations distributed by Laura Langmaid, Membership Services, Society Office, to NHSS and Inergi Chapter members. (Received on December 9, 2008 from Ian Elder with thanks).